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Three Kings Resource Centre

532 Mt Albert Rd, Three Kings Plaza,
Three Kings, Auckland
PO Box 27 367, Mt Roskill
Auckland
Phone: 09-625 2440
Fax: 09-625 2445
Email: info@arms-mrc.org.nz

Manukau Resource Centre

2 Osterley Way, Manukau City
P.O. Box 276 035 Manukau City
Phone: 09-263 5490
Fax: 09-263 5491
Email: manukau@arms-mrc.org.nz

Auckland Regional Migrant Services is now on Facebook. Become a fan of the page and stay up to date with our workshops, events and migrant related news.



Information Assistance for those affected by the Christchurch Quake

The Auckland Regional Migrant Services (ARMS) is gathering up and sending out information to those newcomers/migrants now here in Auckland who have been affected by the Christchurch earthquake and to Aucklanders and local organisations who want to offer them assistance.

We have compiled a list of information related to accommodation, counseling, interpreting, and volunteering. Our Settlement Support Coordinators for Auckland and Manukau are here to assist you with any information you require.

Important Information: Settlement Support New Zealand



SETTLEMENT SUPPORT
NEW ZEALAND

Connecting newcomers locally

If you are a recent migrant or newly arrived in Christchurch and need support after the Earthquake you can call Settlement Support New Zealand FREE on: 0800 776948 (0800 SSNZ4U) between 7.00am-10.00pm or email settlementinformation@dol.govt.nz. You can also call any of the following Settlement Support Coordinator on the following numbers:

- SSNZ Auckland on 09 625 3093
- SSNZ Manukau on 09 262 5983
- SSNZ North Shore on 09 4809625
- SSNZ Waitakere on 09 837 4273

Information on Government Services

The Ministry of Social Development's Work and Income Service is coordinating the helpline which will provide people affected by the earthquake with a single point of contact for information on government services. People requiring information on income support, housing options, health issues, community assistance, Civil Defence or any other government service can call the Earthquake Government Helpline on 0800 779997.

All Child, Youth and Family clients can call 0508 FAMILY (0508 326459) if they need assistance.

Healthline is a free telephone health information service for all New Zealand families. Call HEALTHLINE (24 HOURS) on 0800 611 116.

Missing Persons Information

Please call **0800 733 276 (0800 RED CROSS)** if you are concerned about the wellbeing of friends and relatives in Christchurch. There is also a website to register missing or found people:
<http://christchurch-2011.person-finder.appspot.com>

People outside of New Zealand can call +64 7 8502199. Red Cross also has a Missing or Found Persons Helpline. To find out more, please call on 0800 733 276 or email familylinks@redcross.org.nz

Embassy Contacts

If you need to contact your Embassy/High commission in New Zealand, you can visit this website and click on the country to access the contact details:
<http://www.consularcorpsauckland.org.nz/>

AUSTRALIA	(09) 921 8800
BANGLADESH	(09) 302 0545
BRAZIL	(09) 528 9783
CHINA	(09) 525 1588
KOREA	(09) 379 0818
JAPAN	(09) 303 4106
INDIA	021-539817

Interpreting Services

There are various organisations who are offering free interpreting services at the moment. Please contact any of following organisations for free language support:

- Interpreting New Zealand: 0508 468 377
- Refugees As Survivors - 0800 47 2769 (Dari, Farsi, Pashto, Arabic or Burmese)
- CAB Language Link: 0800 78 88 77
- Language Line: 0800 656 656
- Chinese Lifeline: 0800 888 880 or 09 522 2088
- Lifeline: 0800 543 354
- Asian Family Hotline (run by Problem Gambling Foundation): 0800 862 342.
Urgent Help: help@pfgnz.org.nz; general enquiries: pfg@pfgnz.org.nz

Counselling Support

Counselling and Support - If you need support or counselling services, you can call on any of the following numbers:

- **Chinese New Settlers Services Trust:**
*Provides assistance with accommodation support only to CHINESE families.
Also actively fundraising to assist Christchurch victims.
Phone number: (09) 570 1188 email: info@cnsst.org.nz*
- **Affinity Services:**
*Mental Health Support in English and Chinese (Cantonese and Mandarin):
Phone: (09) 526 0320*
- **Relationship Services:**
*Mental Health Support
Phone: 0800 735 283*
- **Auckland Regional Migrant Services**
*Every Friday
Phone: (09) 625 2440*

Resources:

- **Coping with the Earthquake:**
www.relate.org.nz/our_services/counselling_support_christchurch_earthquake/coping_with_the_earthquake
- **Taking care of your relationship after the quake:**
www.relate.org.nz/our_services/counselling_support_christchurch_earthquake/taking_care_of_your_relationship_after_the_quake
- **Supporting Children after the quake:**
www.relate.org.nz/our_services/counselling_support_christchurch_earthquake/supporting_children_after_the_earthquake

Editor's Note: We welcome your comments and feedback on this issue. Please contact Shoma Prasad, Communications and Public Relations Officer on 625 3095 or email her on shomap@arms-mrc.org.nz

Volunteers

The Auckland University Students Association is requesting student volunteers to help gather donations during the university's Orientation next week - to go to the aid of earthquake victims. To register here www.sjs.co.nz/en/ Jobs/JobDetails/?JobId=34acd6c5-a4d2-4b65-9882-8ccf84c8e46f

ARMS is offering information support to everyone needing assistance in relation to the Christchurch earthquake. As a result, we need volunteers who can assist in areas of front desk customer services, communications and information technology. If you are interested, please call us on 09 625 2440 or send in your application to reception@arms-mrc.org.nz

Accommodation / Welfare Assistance

Many people are flying up to Auckland and may need assistance. A Welfare Centre has been set up at the Faith Church 13 Lambie Drive to support evacuees. Contact Welfare Centre in Manukau. This Centre is being run by a variety of different organisations, including staff from our Civil Defence group. Assistance from the public is not required at the Welfare Centre.

Those of you who have kindly offered accommodation, please register your offer with Tourism Auckland on 0800 AUCKLAND (0800 282 552) or www.aucklandnz.com. Tourism Auckland are working closely with staff at the Welfare Centre to assess and plan accommodation needs of Christchurch people coming into this city.

Donations for Quake Appeal

There are several ways in which people can donate money to Quake appeals. One way is through the NZ Red Cross Earthquake Appeal 2011.

- Online at www.redcross.org.nz/donate
- By cheque to: New Zealand Red Cross 2011 Earthquake Appeal, Freepost 232690, PO Box 12140, Thorndon, Wellington 6144
- By Direct Credit Transfer to the Red Cross Special Appeal Bank Account: Kiwibank 38-9009-0759479-00 and the account name is RED CROSS.
- By Direct Credit Transfer to ASB Red Cross Special Appeals

If you are a Telecom mobile user, you can text to 4419 to make an automatic \$3 donation

If you are a Vodafone user, you can text "Quake" to 333 to make a \$3 donation

Alternatively UK Vodafone customers can give £5 by texting "NZQUAKE" to 70801. UK Vodafone will donate an extra £1 for each text.

BP Oil NZ will be matching dollar for dollar all donations made to victims of the Christchurch earthquake at its Wild Bean Cafes and BP Connect stores.

Refugees Support

If you would like to find out how you can provide support or donations for former refugees living in the Christchurch area, please contact Teresa Bass at teresa.bass@refugeeservices.org.nz or 04 805 0343.

You can also call the following organisations and offer assistance and support:

- Refugees As Survivors: **0800 472 769**
- Refugees Services: <http://www.smartmailpro.co.nz/s.aspx?xr58=CB695AE28C13468EA65096660A324EE9>
Phone: 04 805 0340 or info@refugeeservices.org.nz

Places offered to International Students

Visas (What about those who've come up here - where do they go/contact?)

The Minister of Immigration, Jonathan Coleman, has announced that interim visas will be issued to any foreign national whose work, visitor or student visa application is lodged at Immigration New Zealand's Christchurch office. The interim visas will be valid for six months or until a person's substantive temporary visa application has been decided - whichever date is earlier. Please contact the Immigration Contact Centre on 0508 558 885 to enquire about your status. Or visit their website on: www.immigration.govt.nz/migrant/general/generalinformation/news/studentfaqsearthquake.htm

Offer of Free Tuition to International Students

In a spirit of goodwill following the disaster in Christchurch, National Tertiary Education Consortium (NTEC) would like to assist school and students affected by offering places in our schools. The offer is for students who can fit into any of our existing courses and classes at our campuses in Auckland and Tauranga.

NTEC requires no financial benefit from the student or the school affected. Any balance of tuition fees in the Trust

Account can be used by the Christchurch school concerned to help in rebuilding their business in Christchurch.

NTEC can offer places in the following courses:

Concordia Institute of Business

1. ESOL Levels 3 and 4 (6 classes of graded students within those levels). (We can offer 2 places in each of the 6 graded classes)
2. Diploma in Business Management (local diploma), Levels 5 and 6. (We can offer 5 places in each class)

National Technology Institute (We can offer at least 5 places each in the following courses):

1. National Diploma in Computing, Levels 5
2. National Diploma in Computing, Level 6
3. National Diploma in Hospitality (Management) Level 5

This offer is of course subject to any approvals required from NZQA and Immigration New Zealand.

For more information, please contact Rogan Falla, Director of Studies, Ntec Group of Schools at: rogan.falla@ntec.ac.nz

Information for travellers with a trip planned to the Christchurch area

Travellers intending to travel to or from the Christchurch area over the next week are advised to avoid any non-essential travel.

Travellers with a trip planned to the Christchurch beyond 2 March should check with their airline or travel agent and keep watch of key websites.

International and domestic flights are arriving and departing from Christchurch airport. Roads are open from Christchurch airport connecting the area with other locations in the South Island.

Highways connecting with other parts of New Zealand are open apart from the Lyttelton Tunnel and State Highway 74.

Information for travellers with a trip planned to other parts of New Zealand

Regional Tourism Organisation's (RTO's) outside of the Christchurch area are advising travelers that they are unaffected by Tuesday's events. To contact New Zealand visitor information services that make up the iSITE network click here www.i-site.org.nz.

All New Zealand airports, including Christchurch are open and operating.

TransAlpine and TranzCoastal services are cancelled and are expected to resume on 1 March. Disrupted passengers or those with queries are to call KiwiRail for alternative travel arrangements on 0800 872 467 (if calling from New Zealand) or +64 4 495 0775 (if calling from overseas).

Roads throughout New Zealand outside the Christchurch area are operational.

Information for family and friends of people travelling in the Christchurch area

People in New Zealand concerned about the wellbeing of friends and relatives who are in Christchurch should call 0800 REDCROSS (0800 733 276)

People from outside of New Zealand should call +64 7 850 2199. If you are unable to contact a friend or relative in the Christchurch area Red Cross will be able to tell you if they have registered with Civil Defence. People are encouraged to do this before reporting friends and relatives missing.

Free Job Search Workshops on Offer

If you are new to Auckland and looking for job search assistance, the Auckland Regional Migrant Services is offering free job search workshops. The workshops are held twice in a month at our Three Kings Resource Centre. To register, please call on 09 625 2440, or email reception@arms-mrc.org.nz. Alternatively, our Manukau Centre runs the same workshop once a month at 2 Osterley Way, Manukau. To register, please call on 09 262 5983, or email at Manukau@arms-mrc.org.nz.

We also provide follow up and one to one support with your job search through our Job Club. If you would like to join the Job Club, please contact us on the above numbers.

In addition to the job search workshops, we also offer orientation activities such as Marae Visit and treaty of Waitangi workshops. You can view the full schedule of events and workshops at www.arms-mrc.org.nz.

Auckland Chamber of Commerce Information for Migrants

For all new migrants arriving in Auckland, be sure to register or update your profile on www.newkiwis.co.nz a free website linking job seeking migrants with employers.

This Department of Labour and Chamber initiative links migrants to 20,000 employers nationwide and more specifically around 6,000 employers in Auckland through the Chamber membership and our wider business community reach.

The NewKiwis website has been recently updated ready for a period intensive marketing to employers. It is free to employers who can search the database, download CVs and contact candidates very easily and quickly. Around 25 - 30 vacancies are filled each month through 'New Kiwis'.

Another useful site for migrant job seekers is www.businesssearchnz.com. This is the Chamber business to business network and using the search function, job seekers can identify businesses that may be a match to the skills and experience they bring. All the contact details for the business are given and job seekers can make direct approaches to these businesses.

The main Chamber website is www.aucklandchamber.co.nz. If you are a skilled and experienced migrant new to Auckland and, you will find this useful for monitoring possible networking opportunities.

Migrants who have been in New Zealand less than 2 years and who hold some form of work permit are eligible to attend our New Kiwi Career Success 2.5 day course and ongoing ½ day workshops.

More information is available through the www.newkiwis.co.nz site information centre or by clicking on: http://www.newkiwis.co.nz/local/job_seeker/info_centre.aspx

“We are Family” Chinese Relief Services for Christchurch Families

In order to meet the increased social demand from the Christchurch evacuees and their families in the Auckland and Wellington areas, the social work & counselling team at the Chinese New Settlers Services Trust (CNSST) is providing social and community support and counselling services to this special group of people. The nationwide free telephone is: **0800Asians / 0800274267**.

CNSST has already assisted several families. Please contact us if you or your friends need support. Our contact information is as follows:

Telephone: 0800Asians / 0800 274 267 or 09-5701188 (Auckland region)

Please ask for the “we are family” ChCh earthquake relief team;

Email: info@cnsst.org.nz

Fax: 09-5701886

Auckland office: 15-19 Clifton Court, Panmure, Auckland