



SETTLEMENT SUPPORT
NEW ZEALAND

➔ Settlement Support New Zealand (SSNZ) - Manukau City

Welcome to Manukau!!

Newsletter September 2010/Issue 8

Welcome to the eighth issue of SSNZ Manukau City newsletter. A warm welcome to all new settlers and returning Kiwis. This will be last issue as Manukau City before we become part of Auckland Super City on the 1st of November.

Settlement Support is a **free** service to all newcomers, returning Kiwis and service providers.

For more information on the Settlement Support New Zealand (SSNZ) Initiative in Manukau City and how we can help you, please get in touch with:

Vimbai Mugadza

Settlement Support Coordinator – Manukau City
Auckland Regional Migrant Services

Level 1

2 Osterley Way, Manukau City

Tel: - 09 263 5490

Email: - ssnzmanukau@arms-mrc.org.nz

You can visit us on

<http://www.arms-mrc.org.nz/SSNZMakMain.aspx>



**Vimbai Mugadza – Settlement
Support Coordinator
Manukau City**

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Current Issues

The Household Labour Force Survey for the June quarter showed that employment fell by 0.3% and the unemployment rate increased from 6.0% to 6.8%.

The June 2010 quarter unemployment rate was slightly above our expectations. However, the labour market has improved since December 2009 with employment having risen by 15,000 and the unemployment rate down from 7.1% to 6.8%.

Hours worked rose by 0.6% over the June quarter, indicating that the demand for labour is still rising. Firms appear to be increasing the hours of their existing employees in preference to taking on additional staff. New Zealand still has the 10th lowest unemployment rate of the 30 OECD countries.

We expect that the trend over the first six months of 2010 will continue over the next year as the economy recovers. The HLFS is likely to show further volatility as the economic recovery remains patchy.

For more information follow the link:

<http://www.dol.govt.nz/PDFs/lmr-hlfs-jun-10.pdf>

Fun Facts: Click on the following link to get to [100 Māori words every New Zealander should know](#).



In Brief

- From the 1st of July Settlement information sessions will be held on a Wednesday afternoon following the job search workshop. The dates for these workshops are October 13th, November 17th and December 8th.
- The next Local Settlement Network Meeting will be at the Tui Conference Hall, Mangere Health Resources Trust, 12B Waddon Place, Mangere, on the 5th of November from 10 – 1:30pm. The theme is "Wellness and Wellbeing Post/After Migration". Many challenges and stress inducers face newcomers after moving to a new country. There are a variety of organisations offering free support services. Come out to this session and find out more about wellness and wellbeing and what support is out there. To register please call ARMS on 09 263 5490.
- For events in Manukau visit:
<http://www.manukau.govt.nz/EN/Events/EventsCalendar/Pages/Home.aspx>

Taking part in community events is another quick way for newcomers to get to know what is happening in the community and to connect with the locals. Most community events are free or require a small donation/koha/gold coin to participate.

Employment Issues for Newcomers and Returning Kiwis

Casual Employment

While Casual Employment is not defined in legislation such as the Employment Relations Act 2000 and the Health and Safety in Employment Act 1992, it is taken to mean that employment on an 'as and when' required basis, with no guarantee of set hours or continuation of employment. In practice, some casual employees do have an ongoing employment relationship with an employer.

All employees (including casual employees) are entitled to minimum rights and entitlements under the New Zealand employment relations framework, including employment agreements, annual leave, public holidays, sick leave and bereavement leave.

When it comes to ending an employment relationship, a casual employee has the same rights as for any other employee, and employers must follow the same dismissal procedures. These include having reasonable grounds for dismissal, discussing this with the employee and allowing reasonable opportunity for the employee to respond.

For further information please see the Department of Labour employment relations website www.ers.govt.nz or phone the Contact Centre on 0800 20 90 20.

To help create an employment agreement you can use the Employment Agreement Builder, which can be found at www.ers.govt.nz/relationships/builder

To help work out entitlements under the Holidays Act, you can use the Holidays On-Line Tool, which can be found at www.ers.govt.nz/holidays-online-tool

For more information on jobs on line and Labour market updates, click on the following link:

<http://www.dol.govt.nz/publications/jol/report/index.asp>

The following websites are useful for job seekers and those who are considering starting a business:

<http://www.newkiwis.co.nz/>

<http://www.omega.org.nz>.

http://www2.careers.govt.nz/new_to_nz.html

<http://www.ird.govt.nz/images/flash/tfb/>

For more information, follow the web link above or get in touch with the



Review of the residential Tenancies Act 1986

The Residential Tenancies Act (RTA) sets out the rights and obligations of people who rent their homes and of the people they rent from. The Act covers aspects such as payment of rent, bonds, property repairs and giving notice.

New Zealand has changed significantly since 1986 – from the technology we use, to the cars we drive, the way we live and our view of our place in the world. People are renting for longer, and the demographics of renters have changed over time. This led to a review of the RTA so it continues to work well both now and in the future.

The review includes providing a good balance between the needs of tenants for a decent home, and the needs of landlords to effectively manage their rental properties.

Review update – September 2010

The Residential Tenancies Amendment Act 2010 will become law on 1 October 2010. A copy of the [Amendment Act can be viewed here](#).

The Amendment Act makes important changes including updating and clarifying the rights and responsibilities of landlords and tenants.

Free Weekly Legal Clinic

Free legal advice and assistance available between **12.30pm - 2.00pm every Wednesday**.

Free legal advice and assistance provided at a weekly legal clinic operated by Wood Ruck Manukau Solicitors.

Start Date and Time: Wednesday 24 February 2010 12.30pm

End Date and Time: Wednesday 22 December 2010 2.00pm

Cost: Free

How to Register: No appointment necessary

Who To Contact: Wood Ruck Manukau Solicitors, Tel 262 2615

Where it is: Wood Ruck Manukau
Level 2, 15 Putney Way
Manukau City.

Immigration Fees change on 1 October

Thursday, 9 September 2010

On 1 October 2010 the New Zealand Goods and Services Tax (GST) will increase from 12.5 percent to 15 percent. The GST increase will be added to the fees for all applications submitted onshore with the exception of the Skilled Migrant Category – Expression of Interest (paper and online), and all Working Holiday Scheme applications. All migrant levies will increase in line with the GST rise.

For more information, including a list of fees, see [Amendment Circular 2010-13 PDF \[333KB\]](#).

AUCKLAND CITY!!!

On 1 November 2010 a new Auckland Council will come into existence replacing the current eight councils in the Auckland region.

<http://www.aucklandcouncil.govt.nz/EN/Pages/default.aspx>

This website will be the online home for Auckland Council and will help you understand how the change to a single council affects you. It also contains detailed information on the 2010 local body elections. Click on it if you need to find out more and to get answers to questions such as:

- What does the new council mean for you?
- Changes to Auckland governance structure
- Local board and their relation to you and
- Your contribution to the super city.

Citizens Advice Bureau goes digital with New Online Service

The CAB has launched a new website, making its database of national and local information available directly to people on the web.

Kerry Dalton, Chief Executive of Citizens Advice Bureau NZ, says she expects that it will change the information landscape in NZ as people realise the wealth of information that the CAB is now making available on line.

All the staff of CAB Language Link say it is wonderful that this day has arrived after all the hard work.

"Last year we received 25,215 enquires in 26 different languages, ranging from how to deal with a difficult landlord to someone wanting to know about local stamp collecting clubs they could join in their area. Now, the new website offers another option for people to access this information alongside our face to face and phone service."

The Citizens Advice Bureau nationally provides valuable assistance to over 1,500 New Zealanders from all over the country every day.

Please check our new website: www.cab.org.nz

CABLL is open from 9am to 4pm, Monday to Friday

Address: 521d Mt. Albert Road, Three Kings, Auckland

Phone: 624 2550 (Auckland) and 0800 78 88 77

(Nationwide)

The service is delivered in 26 different languages

We have twenty five CAB trained experienced staff

Number of enquiries from July 2009 – June 2010 was 25, 215

Manukau CABs can be found at:

Manurewa CAB

Hours of Operation: Mon - Fri 9am - 4pm

Phone number: 09 266 5729

Fax number: 09 267 7915

Email address: cab.manurewa@xtra.co.nz

Mailing Address: PO Box 75-489

Manurewa

Manukau 2243

Physical Address: Library Complex

7J Hill Road, Manurewa, Manukau 2102

Pakuranga-Eastern Manukau CAB

Hours of Operation: Mon-Thur 9am - 4.30pm,

Fri 9am - 4pm, Sat 9.30-11.30

Phone number: 09 576 8331

Fax number: 09 576 7408

Email address: cab.pakuranga@xtra.co.nz

Mailing Address: P O Box 51-291

Pakuranga, Manukau 2140

Physical Address: Library Building

Aylesbury Street, Pakuranga

Manukau 2010

Otara CAB

Hours of Operation: M-F 9.00 - 4.00

Sat 9.00 - 12

Phone number: 09 274 6577

Fax number: 09 274 8025

Email address: cab.otara@xtra.co.nz

Mailing Address: PO Box 61-105

Otara, Manukau 2159

Physical Address: Shop 1 & 2, 46 Fair Mall

Botany CAB

Hours of Operation: Mon – Frid 9.30am - 1.00pm

Phone number: 09 275 6885

Fax number: 09 275 6760

Email address: cab.mangere@xtra.co.nz

Mailing Address: PO Box 43-000

Mangere, Manukau 2153

Physical Address: Orly Avenue

Mangere Town Centre, Mangere, Manukau 2022

Papatoetoe CAB

Hours of Operation: Mon - Thurs 9am - 4pm Frid 9 - 12.30

Phone number: 09 278 5191

Fax number: 09 278 8047

Email address: cab.papatoetoe@xtra.co.nz

Mailing Address: 35a St George Street

Papatoetoe, Manukau City 2025

Physical Address: 35a St George Street

Papatoetoe, Manukau City 2025



Botany CAB

Hours of Operation: Mon - Fri 9am - 4pm Sat 9 - 12.30

Phone number: 09 271 5382

Fax number: 09 271 5383

Email address: cab.botany@xtra.co.nz

Mailing Address: PO Box 51 291

Pakuranga, Manukau 2140







Physical Address: 4 Sunset Terrace

Town Centre

Botany Downs

Manukau

2010 Orientation Workshops and Activities at Manukau Resource Centre

<p>9:30am -3:00pm Wednesdays(2010)</p> <p>13th Oct 17th Nov, 8th Dec.</p>	<p>Job Search Workshop for Migrants and Refugees</p> 	<p><i>FREE workshop to assist you with your Job Search</i></p> <ul style="list-style-type: none"> • New Zealand employment culture and labour market • Kiwi job search skills and finding employment in Auckland • Kiwi style CV and interview skills • Job search and workplace language skills •
<p>10:00am – 12:00nn Fridays (2010)</p> <p>, 13th Oct 17th Nov, 8th Dec.</p>	<p>Settlement Information Meeting</p> 	<p>This comes out from the need to provide newcomers settlement information in a forum where you can have dialogue and network with other newcomers. These are in collaboration with IRD, Work and Income, SSNZ, CAB, Education and Health.</p>
<p>10:00am – 13:00pn</p>	<p>English Clinics</p> 	<p>Come to the Free clinic and find out about:</p> <ul style="list-style-type: none"> • Your level of English • English classes or community resources in your area • make an appointment to meet with ESOL advisor
<p>10:00am – 1:00pm</p> <p>5th October, 2nd November</p>	<p>Business Taxation Clinic</p> 	<p>This Clinic will give you the opportunity to meet with specialist from IRD individually for consultation on Income Tax, GST, PAYE and Kiwi Saver. Make appointment and see our friendly taxation specialist for help.</p>
<p>9:30am – 4:00pm Saturdays (2010)</p> <p>4th December</p>	<p>Treaty of Waitangi</p> 	<p>This is a very useful educative workshop helping community to know more about this nation and opportunities for different ethnicities to embrace and take advantage</p> <ul style="list-style-type: none"> • Learn more about the Treaty of Waitangi • Develop your understanding about your relationships as a new settler to Maori as the first people of Aotearoa/ New Zealand
<p>10:30am – 13:30pm Friday) 5th November</p>	<p>Local Settlement Network Meeting</p>	<ul style="list-style-type: none"> • This session focusing on “wellness and wellbeing post migration” is held to benefit migrants and refugees who have moved to NZ and for service providers working with this community. All interested parties are invited to attend.
<p>9:30am – 4:00pm</p> <p>26-28 October 13-15 December</p>	<p>3-days Finding a Job workshop: Chamber of Commerce</p> 	<p>Practical job search advice on the New Zealand job market for migrants new to New Zealand of for those who are underemployed.</p> <ul style="list-style-type: none"> • Assist you to create Kiwi-style CV • Research your industry and occupation • Share experience with other new Kiwis • Develop a winning job search just for you <p>To register please contact Dorothy of Auckland Chamber of Commerce: Ph: 09 3066134 / Email: kcs@chamber.co.nz</p>

To register for any session Ph: 09 2635490 or email: manukau@arms-mrc.org.nz

Contributions to the SSNZ Manukau City newsletter ☺

If you have an article or a planned activity that can benefit newcomers, please forward the details to the Settlement Support Coordinator for inclusion in the next issue, and please share the newsletter with your networks.

SETTLEMENT SUPPORT NEW ZEALAND

6 Osterley Way
Manukau City
AUCKLAND

Phone: **09 263 5490**
Fax: **09 263 5491**
Email: ssnzmanukau@arms-mrc.org.nz
Visit: www.arms-mrc.org.nz



TE TARI MAHI
Department
of Labour



For settlement information, visit: www.immigration.govt.nz/settlement