



SETTLEMENT SUPPORT  
NEW ZEALAND

# ➔ Settlement Support New Zealand (SSNZ) - Manukau City

Nau Mai!!

Newsletter June 2010/Issue 7

Welcome to the seventh issue of SSNZ Manukau City newsletter and a warm welcome to all new settlers to the Manukau region, including returning Kiwis.

**Settlement Support** is a **free** service to all newcomers, returning Kiwis and service providers meeting the needs of newcomers.

For more information on the Settlement Support New Zealand (SSNZ) Initiative in Manukau City and how we can help you, please get in touch with:

## Vimbai Mugadza

Settlement Support Coordinator – Manukau City  
Auckland Regional Migrant Services

Level 1

2 Osterley Way, Manukau City

Tel: - 09 263 5490

Email: - [ssnzmanukau@arms-mrc.org.nz](mailto:ssnzmanukau@arms-mrc.org.nz)

You can visit us on <http://www.arms-mrc.org.nz/SSNZMakMain.aspx>



**Vimbai Mugadza – Settlement  
Support Coordinator  
Manukau City**

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## Current Issues

- In the last quarter 90 people new to Manukau accessed the Settlement Support Services.
- **Employment:** Nationally, the number of people in employment rose by 1.0%, or 22,000 people, over the March 2010 quarter. The rise in employment was driven entirely by a 1.6% rise in the number of people in full-time work, with males accounting for most of this rise. The fact that employment growth was driven by full-time employment is an encouraging sign for the recovery in the Labour market.
- The rise in employment is consistent with what job advertisement data, opinion surveys and anecdotal evidence have been telling us in recent months. It also confirms that the economic recovery that began in the June 2009 quarter has filtered through to the Labour market and that the rise in employment intentions since late last year has led to actual hiring by firms. Employment is now only 1.4% below its December 2008 peak. *Source: DoL website:*  
<http://www.dol.govt.nz/publications/lmr/lmr-labour-market-update.asp#fig02>

**Fun Facts:** Click on the following link to get to [100 Māori words every New Zealander should know](#).



## In Brief

- From the 1<sup>st</sup> of July Settlement information sessions will be held on a Wednesday afternoon following the job search workshop. The dates for these workshops will be July 21<sup>st</sup>, August 18<sup>th</sup>, September 22<sup>nd</sup>, October 13<sup>th</sup>, November 17<sup>th</sup> and December 8<sup>th</sup>.
- **Local Settlement Network Meeting: Our last LSN meeting on the 14<sup>th</sup> of May was attended by 58 people. The meeting focused on immigration issues and was a wonderful opportunity to be informed of new developments and to network. The next meeting is scheduled for October. Details of this meeting will be advised closer to the time.**
- **"Settlement Support Coordinators, you have a very challenging role, and you handle the complexities admirably - hats off to you! Every time I've arrived at the Coordinator training feeling somewhat jaded with the details of getting there, you've provided the energy and enthusiasm to create hugely successful meetings. It has always been a pleasure spending time in your company - both at the training days and when I've visited you in your offices"** comments from outgoing DoL training Adviser Robyn Pask.
- **For events in Manukau visit:**

<http://www.manukau.govt.nz/EN/Events/EventsCalendar/Pages/Home.aspx>

## Employment Issues for New and Returning Kiwis

### Employment Agreements

Every employee, whether working full time or part time, must have a written employment agreement. This can be either an individual agreement or a collective agreement.

Individual employment agreements are negotiated between individuals and their employer and bind only those parties. A collective agreement is negotiated between a registered union and an employer. A collective agreement is only binding on employees that are members of the union and whose positions are covered by the coverage clause of the collective agreement. For more information on employment agreements go to:

[www.ers.dol.govt.nz/relationships/](http://www.ers.dol.govt.nz/relationships/)

There are some contents that must by law be included in employment agreements, and there are also a number of minimum conditions that must be met, regardless of whether they are included in agreements. Employment law also provides a framework for negotiating additional entitlements. For more information on what needs to be included in employment agreements and the minimum conditions, go to:

[www.ers.govt.nz/relationships/terms.html](http://www.ers.govt.nz/relationships/terms.html)

The Employment Agreement Builder is an online tool developed by the Department of Labour to help employees and employers customise a mutually agreed employment agreement that suits individual situations. To see how it works, go to:

[www.ers.dol.govt.nz/EmploymentAgreementBuilder/builder/Default.aspx](http://www.ers.dol.govt.nz/EmploymentAgreementBuilder/builder/Default.aspx)

For more information on the services offered by the Department of Labour in the Employment Relations environment visit

[www.ers.dol.govt.nz/](http://www.ers.dol.govt.nz/)

For more information on jobs on line and Labour market updates, click on the following link:

<http://www.dol.govt.nz/publications/jol/report/index.asp>

The following websites are useful for job seekers and those who are considering starting a business:

<http://www.newkiwis.co.nz/>

<http://www.omega.org.nz>.

[http://www2.careers.govt.nz/new\\_to\\_nz.html](http://www2.careers.govt.nz/new_to_nz.html)

<http://www.ird.govt.nz/images/flash/tfb/>



## Do you have difficulty reading and writing in English?

The MIT School of English is running a **Free\*** Literacy Course for ESOL Learners. Students will study Reading, Writing, Speaking and Listening.

- **This course is Fee Free for NZ citizens and permanent residents.**

**DAYS:** Monday, Tuesday, Thursday and Friday 9.00am to 12.30pm  
Wednesday 9.00 to 11.00 am

**WHERE:** Manukau Institute of Technology, Newbury Street, Otago

**DATES:** 19 July to 17 September (Term 3)  
4 October to 3 December (Term 4)

**If you would like more information please contact: Silvia Lung or Janet well.**

**Phone: 968 8748 or email: [silvia.lung@manukau.ac.nz](mailto:silvia.lung@manukau.ac.nz)**



## 'Everybody needs good neighbours' – Manukau City Council launch interactive online tool

Manukau City Council has just made it easier to be a 'good neighbour' with a new interactive, online tool available through its website.

The 'Good Neighbour Interactive' online tool makes it much easier and quicker to find information about building and planning and general information on bylaws about your property.

Service Delivery Advisor- Building, Jose Paul says, "The interactive model is a useful tool to learn about building rules which must be followed when carrying out any building work in New Zealand. Better informed residents and citizens can promote better practices in building design, construction and use to give greater assurance to consumers".

The tool features a 3-D illustration of a residential property and the usual things you can expect in and around the house such as overgrown yards, dogs, rubbish etc. When you move your mouse over any of these graphics, a "pop-up" will appear giving you some basic information on that particular issue. Users will be able to get more information by clicking on the "Get more information" links.

You can access the Good Neighbour Interactive on the council's website [www.manukau.govt.nz/goodneighbourinteractive](http://www.manukau.govt.nz/goodneighbourinteractive).





Barnardos



## Want to become a KidStart Educator?

Have a fully fenced home?

KidStart Educators provide Home-based Care and Learning for up to 4 children from 0-5 years old in their own home.

We will support you to make an income in your own home, doing a job that you enjoy.

Call us at EastCity KidStart  
09 572 02 15

## Afrikaans language books available at Manukau Libraries

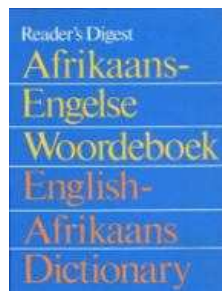
Manukau Libraries now have a small collection of books in the Afrikaans language.

Aimed at meeting the needs of their growing number of Afrikaans customers, the collection consists of children's and adult fiction and a number of non-fiction titles, including delicious South African cuisine recipe books.

The collection will be housed at Botany Library, but customers can request titles from all over the city. Botany and Highland Park libraries also have the very popular South African magazine SARIE.

Community Library Manager at Highland Park Library, Mariëtte McClement says, "This collection will grow depending on demand from customers. Suggestions for books we can purchase are also welcomed."

To view the titles available, search for the call number "AFR" on the Library Catalogue - either at your local library or online at <http://www.manukau>











### ARMS Pronunciation Guidance Course Guidance for Producing Intelligible English in a Kiwi-English Environment

This course focuses on building an awareness of individual **pronunciation** habits. It provides tools to recognise key pronunciation characteristics to enhance effective communication skills for the Kiwi-English environment. The course is taught by a highly experienced trained English Language teacher, in a relaxed group, with an individualised focus. A course pack is provided that includes audio-based exercises for daily practice and information about other courses. For more information - or to register - contact ARMS reception on 625 2440.

Course dates: 26<sup>th</sup> June, 3<sup>rd</sup> July, 10<sup>th</sup> July, and 17th July 2010

## 2010 Orientation Workshops and Activities at Manukau Resource Centre

<p><b>9:30am -3:00pm</b> <b>Wednesdays(2010)</b></p> <p><b>21<sup>st</sup> July , 18<sup>th</sup> Aug</b> <b>22<sup>nd</sup> Sept , 13<sup>th</sup> Oct</b> <b>17<sup>th</sup> Nov, 8<sup>th</sup> Dec.</b></p>	<p><b>Job Search Workshop for Migrants and Refugees</b></p> 	<p><i>FREE workshop to assist you with your Job Search</i></p> <ul style="list-style-type: none"> <li>• New Zealand employment culture and labour market</li> <li>• Kiwi job search skills and finding employment in Auckland</li> <li>• Kiwi style CV and interview skills</li> <li>• Job search and workplace language skills</li> <li>•</li> </ul>
<p><b>10:00am – 12:00nn</b> <b>Fridays (2010)</b></p> <p><b>21<sup>st</sup> July , 18<sup>th</sup> Aug</b> <b>22<sup>nd</sup> Sept , 13<sup>th</sup> Oct</b> <b>17<sup>th</sup> Nov, 8<sup>th</sup> Dec.</b></p>	<p><b>Settlement Information Meeting</b></p> 	<p>This comes out from the need to provide newcomers settlement information in a forum where you can have dialogue and network with other newcomers. These are in collaboration with IRD, Work and Income, SSNZ, CAB, Education and Health.</p>
<p><b>10:00am – 13:00pn</b> <b>June</b> <b>29<sup>th</sup></b></p>	<p><b>English Clinics</b></p> 	<p>Come to the <b>Free</b> clinic and find out about:</p> <ul style="list-style-type: none"> <li>• Your level of English</li> <li>• English classes or community resources in your area</li> <li>• make an appointment to meet with ESOL advisor</li> </ul>
<p><b>10:00am – 1:00pm</b></p> <p><b>10<sup>th</sup> June, 6<sup>th</sup> July, 3<sup>rd</sup> August, 7<sup>th</sup> September, 5<sup>th</sup> October, 2<sup>nd</sup> November</b></p>	<p><b>Business Taxation Clinic</b></p> 	<p>This Clinic will give you the opportunity to meet with specialist from IRD individually for consultation on Income Tax, GST, PAYE and Kiwi Saver. <b>Make appointment and see our friendly taxation specialist for help.</b></p>
<p><b>9:30am – 4:00pm</b> <b>Saturdays (2010)</b></p> <p><b>17<sup>th</sup> July,</b> <b>4<sup>th</sup> December</b></p>	<p><b>Treaty of Waitangi</b></p> 	<p>This is a very useful educative workshop helping community to know more about this nation and opportunities for different ethnicities to embrace and take advantage</p> <ul style="list-style-type: none"> <li>• Learn more about the Treaty of Waitangi</li> <li>• Develop your understanding about your relationships as a new settler to Maori as the first people of Aotearoa/ New Zealand</li> </ul>
<p><b>9:30am – 12:30pm</b> <b>Tuesdays (2010)</b> <b>20<sup>th</sup> July</b> <b>21<sup>st</sup> September</b></p>	<p><b>IRD Workshop</b></p> 	<p><b>Come to this 3-hour workshop where you will learn and get your questions answered by IRD specialist.</b></p> <ul style="list-style-type: none"> <li>• 20 July – Employer Tax Obligations &amp; Kiwi Saver</li> <li>• 21 September – Non-Profit and Charitable Organizations</li> </ul>
<p><b>9:30am – 4:00pm</b></p> <p><b>26-28 October</b> <b>13-15 December</b></p>	<p><b>3-days Finding a Job workshop: Chamber of Commerce</b></p> 	<p>Practical job search advice on the New Zealand job market for migrants new to New Zealand or for those who are underemployed.</p> <ul style="list-style-type: none"> <li>• Assist you to create Kiwi-style CV</li> <li>• Research your industry and occupation</li> <li>• Share experience with other new Kiwis</li> <li>• Develop a winning job search just for you</li> </ul> <p>To register please contact Dorothy of Auckland Chamber of Commerce: Ph: 09 3066134 / Email: <a href="mailto:kcs@chamber.co.nz">kcs@chamber.co.nz</a></p>
<p> <b>To register for any session Ph: 09 2635490 or email: <a href="mailto:manukau@arms-mrc.org.nz">manukau@arms-mrc.org.nz</a></b></p>		

### Contributions to the SSNZ Manukau City newsletter ☺

If you have an article or a planned activity that can benefit newcomers, please forward the details to the Settlement Support Coordinator for inclusion in the next issue, and please share the newsletter with your networks.

### SETTLEMENT SUPPORT NEW ZEALAND

6 Osterley Way  
Manukau City  
AUCKLAND

Phone: **09 263 5490**  
Fax: **09 263 5491**  
Email: [ssnzmanukau@arms-mrc.org.nz](mailto:ssnzmanukau@arms-mrc.org.nz)  
Visit: [www.arms-mrc.org.nz](http://www.arms-mrc.org.nz)



TE TARI MAHI  
Department  
of Labour



For settlement information, visit: [www.immigration.govt.nz/settlement](http://www.immigration.govt.nz/settlement)