

➔ Settlement Support New Zealand (SSNZ) - Manukau City

Settlement Support Initiative in Manukau City

Newsletter Jan – March 09/Issue 2

Welcome to the second issue of SSNZ Manukau City newsletter. A warm welcome to all of you, who have settled in the region during the past three months.

Settlement Support is a free service to all newcomers providing them with information and referrals to service providers in Manukau City. The Settlement Support Coordinator links newcomers to service providers, service provider to other service providers within the city and coordinates the Local Settlement Network.

For more information on the Settlement Support New Zealand (SSNZ) Initiative in Manukau City, please get in touch with:

Vimbai Mugadza

Settlement Support Coordinator – Manukau City
Auckland Regional Migrant Services

6 Osterley Way,
Manukau City

Tel: - 09 263 5490

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** The SSNZ Manukau pages have been revamped.

You can visit this on www.arms-mrc.org.nz



Vimbai Mugadza – Settlement Support
Coordinator

Current Issues

Many New Zealanders are anxious about losing their job if they have one, finding a job if they have lost one, losing contracts if they are in business and about general management of life in this recession. People all over the world face these challenges.

The challenges of migration and settling in have been on the agenda for many nations that bring in migrants for one reason or the other. The current recession does not make it easy for people who decide to move to settle in a new country.

The network of service providers in Manukau city are working hard to ensure that newcomers still find the best information and support service that help them find their feet in this challenging economic environment.

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What's On

- ESOL Advisory Service 2009**
 The FREE ESOL Advisory Service are available at ARMS Manukau Resource Centre Tuesdays, Wednesdays and Thursdays. To make an appointment call Heidi Birgel on: **09 – 262 5982**.
- SNSG meeting – May 21th – 3pm.**
 This meeting is for SNSG members only. Venue is ARMS Manukau Resource Centre. 6 Osterley Way, Manukau.
- Job Search workshops – on a Wednesday every fortnight from March 4th**
Time - 9:30am
 For those newcomers who are looking for a job. Venue is the ARMS Manukau Resource Centre, 6 Osterley Way, Manukau. To register Ph: 09 - 263 5490
- LAW IN OUR COMMUNITIES PROGRAMME** beginning on the following dates for 2009; 06th of May - 24th of June, 22nd of July-09th of September, 15th of October- 03rd of December 2009 at Mangere Community Law Centre.
- South Auckland ESOL HT Course 3 – Papatoetoe - Weekends**
DATES: 6, & 7 June, 13, & 14 June and 20 June
 Held at:
 Manukau Institute of Technology
 4th Floor, L Block, Room 402
 Newbury Street, OTARA
 Interviews to be held on: 27, 28, & 29 May
 (Please phone: 278 9099 to make an appointment)
TIME: 9:30am – 2:00pm
- Local Settlement Network Meeting**
 The next meeting will focus on “ **How newcomers can manage with the current economic challenges**”.
 Where: Otara Music and Arts Centre
 When: 1st May 2009
 Time: 0930 – 1400hrs

Unlawful discrimination and harassment in employment & other areas are in breach of The Human Rights Act.

What are human right?(Rights we all have – no matter what

Every person is entitled to certain rights- simply by the fact that they are a human being. They are “rights” because they are things you are allowed to be ,to do or to have. These rights are there for your protection against people who might want **harm or hurt** you. They are also there to help us to get along with each other and live in peace.We are all free and equal- we are born free, We all have our own thoughts and ideas. We should all be treated in the same way.We all have the **same rights to use the law**- We are all people just like you. **Therefore do not discriminate....**
These rights belong to everybody whatever our differences.

What can I complain about?

- [Age](#) (from age 16 years)
- [Colour](#)
- [Disability](#)
- [Employment Status](#)
- [Ethical Belief](#) (lack of religious belief)
- [Ethnic or National Origins](#) (includes nationality and citizenship)
- [Family Status](#) (having dependents, not having dependents, being married to, or in a civil union or de facto relationship with, a particular person or being a relative of a particular person)
- [Marital Status](#) (single, married, in a civil union or a de facto relationship, separated, a party to a marriage or civil union now dissolved, widowed)
- [Political Opinion](#) (including having no political opinion)
- [Race](#)
- [Religious Belief](#)
- [Sex](#) (includes childbirth and pregnancy)
- [Sexual Orientation](#) (heterosexual, homosexual, lesbian, bisexual)

It is against the law to be discriminated against in many areas of public life, including in work, education, official practice and policy and the provision of goods and services. The Commission can also consider broader human rights issues.



Cont"

In conclusion if you, your family member or a friend are facing unlawful discrimination then you can ask for information/assistance and or make a complaint under the Human Right Act from the Human Rights Commission. The Human Rights Commission number is **0800496 877**

Who can help you?

There are community organizations that will help you. These include

- o Health and Disability Commissioner
- o Privacy Commissioner
- o Ombudsman's office
- o Citizens Advice Bureau
- o Community Law Centers and Employment Courts.

Mangere Community Law centre is also conducting "LAW IN OUR COMMUNITIES PROGRAMME" beginning on the following dates for 2009; February 11- 01st of April, 06th of May - 24th of June, 22nd of July-09th of September, 15th of October- 03rd of December 2009 at Mangere Community Law Centre.

If you would like further information or advice Employment, human right or in any area of Law call the Mangere Community Law Centre: (09)275 4310.

Kathy's Settlement Story

My name is Kathy, I come from Malaysia. I moved to NZ in July 2006 with my family.

I came to know about Settlement Support at ARMS through my response to an orientation workshop – Buying your first home conducted by Career Works. From there I registered for other workshops that were being organised e.g. The Accountant's workshop, Kiwi Career Success by Chamber of Commerce and the Treaty workshop. I have benefitted greatly from the services through attending the orientation workshops and getting an opportunity to mix and mingle and share experiences with other newcomers.

The Accountants' workshop made me aware of the requirements for working as an accountant in NZ. The Job Search Workshop by ARMS increased my knowledge of Kiwi culture, Kiwi job search skills, writing a Kiwi style CV, interview skills. I benefitted from having Career Services assist me with my CV also learning about the Treaty of Waitangi was a credit to me too. I build up a strong network from attending the workshops.

One of my challenges has been parenting in NZ with the laws here being very different from where I come from. In my country I could smack children but here it is illegal. This brings a challenge in that I have to learn how to parent in this environment.

Other challenges I faced were driving around in NZ. I was

fined for not knowing what offense I make. I was holding an international licence at that moment. If I had known ARMS earlier, with the CD display by them, I will not require paying the fine.

My greatest challenge is moving away from my family and friends and Whanau, especially during the time I was sick, stressed out. I feel lonely. I need to be strong as I can't pack and go – it costs to fly. I miss Malaysia food and shopping mall.

I love NZ and I now consider it my home. I love NZ because it is a beautiful country, clean, green, snake less Garden of Eden, wonderful beaches, volcano land, lake and mountain. There is a balance between work and family time, less stressful, friendly, down to earth working environment. The education system is good for my children, less stressful and positive approach. Using the rewarding system instead of punishment will build their confidence.

My advice to other newcomers is to join the ARMS workshops, participate in voluntary work so that you can settle down as quickly as possible. ☺ ☺ ☺ ☺



English for Employees

What is the English for Employees programme?

Free, part-time, flexible programme for people who are working and want to improve their language, literacy and numeracy for the workplace.

Content is flexible to meet individual needs and learning goals. The main topics are:

- Communication in the workplace
- Reading, writing and numeracy for work
- Workplace vocabulary (general and specialised)
- Expectations of the New Zealand workplace
- Cultural issues in the workplace.

Learning will be in small groups, or one-to-one in some cases.

Class times will be flexible – usually one or two sessions a week at times to suit learners. Ask your local ESOL Home Tutors manager for more information.

Who can study on this programme?

This programme is free to adults who have Permanent Residence and are working (part-time, full-time or self-employed), or who have worked during the last six months.

English level may be beginner up to intermediate.

Employers may refer potential learners to the nearest ESOL Home Tutors centre, or request tuition for an individual or a group. Teachers are qualified ESOL tutors with training in workplace language and literacy.

What is the cost?

This programme is free to students who have Permanent Residence or New Zealand citizenship. There is no cost to employers for enrolling employees in the programme.

It may be possible to enrol some students who have work permits, but there will be a cost for these students.

When does the programme start?

The programme starts from 27 April 2009 (beginning of school term two). Enrolments and initial assessments will be carried out before this date. People can also enrol during the year. Contact the nearest ESOL Home Tutors centre for information.

Where are classes held?

Classes will be held in various locations to best suit learner needs. Ask about locations at your local ESOL Home Tutors centre.



[More info](#)



**Settlement Support Manukau City
WARMLY INVITES**

**You /Your organization to Attend our
Local Settlement Support Network Meeting**

Focus of the Meeting: "How Newcomers can manage with the Current Economic Challenges"

Date: 1st May 2009

Time: 9:30am – 2:00pm (Morning Tea and lunch will be provided)

Venue: Otara Music and Arts Centre, Corner Newbury Street and Bairds Road, Otara Town Centre

The Manukau Settlement Network is made up of members from community organizations, individual community members, Government, Non Government organizations and private institutions that support migrant and refugee settlement.

This Network meets twice per year to discuss settlement issues pertaining to Manukau City and its new settlers. (See attached objectives for the coming networking meeting)

Please RSVP by 24th April 2009 using the form below for catering purposes.

Contact: Kristika on Ph: 263 5490 or Fax: 2635491 or Email: kristikac@arms-mrc.org.nz

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I/Our organizationwishes to participate in the Settlement Support Network Meeting for Manukau City. Our representatives are:-

| Name | Phone No | Email Address | Postal Address |
|------|----------|---------------|----------------|
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Contributions to the SSNS Manukau City newsletter 😊

If you have an article or a planned activity that would benefit newcomers, please forward the details to the Settlement Support Coordinator for inclusion in the next issue.

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TE TARI MAHI
Department
of Labour



For settlement information, visit: www.immigration.govt.nz/settlement