

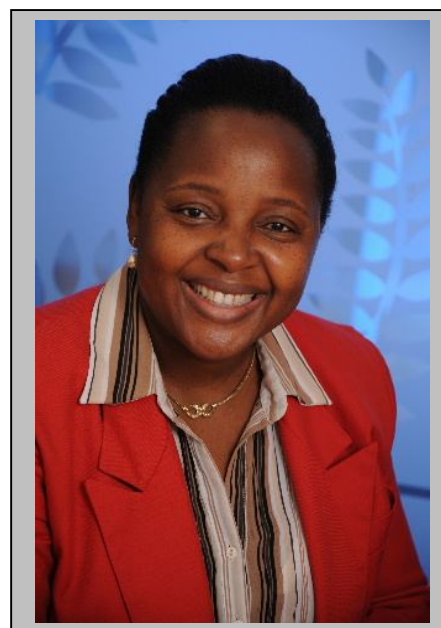


# ➔ Settlement Support New Zealand (SSNZ) - Manukau City

## Settlement Support Initiative in Manukau City

Newsletter July-Dec 08/Issue 1

Welcome to all newcomers to Manukau City, to community groups, to Service Providers who are doing all their best to make services responsive to the needs of newcomers, to members of the Local Settlement Network who shape the Settlement Support Initiative in Manukau, and to the Settlement Network Support Group (SNSG) who guide and drive the Initiative, supporting the Lead Agency - Auckland Regional Migrant Services (ARMS) - and the Settlement Support Coordinator on a more regular basis. Without all this support, the Manukau initiative would not have grown to the level where it is now. Our gratitude goes to DoL Settlement Division for spearheading and funding the initiative.



Vimbai Mugadza – Settlement Support  
Coordinator

Settlement Support is a free service to all newcomers providing them with information and referrals to service providers in Manukau City. The Settlement Support Coordinator links newcomers to service providers, service provider to other service providers within the city and coordinates the Local Settlement Network.

For more information on the Settlement Support New Zealand (SSNZ) Initiative in Manukau City, please get in touch with:

### **Vimbai Mugadza**

Settlement Support Coordinator – Manukau City  
Auckland Regional Migrant Services  
6 Osterley Way,  
Manukau City  
Tel: - 09 263 5490  
Email: - [ssnzmanukau@arms-mrc.org.nz](mailto:ssnzmanukau@arms-mrc.org.nz)

## Purpose of the Manukau City SSNZ Newsletter

I hope you enjoy this very first Settlement Support newsletter for Manukau City.

The purpose of this newsletter is to share with newcomers and settlement service providers within the local network any settlement news and stories and to inform of any coming settlement activities.

It will be an opportunity to open up and connect to all those in the settlement arena who are interested in taking part. Thematic settlement topics will feature in the different issues of the newsletter.

This first issue will focus on introducing the structure of the Settlement Support Initiative in Manukau City.

### **Contents of this Issue**

- ❖ Local Settlement network (LSN)
- ❖ Settlement Network Support Group (SNSG)
- ❖ Lead Agency for Settlement Support in Manukau City
- ❖ What's on?
- ❖ Orientation Workshops
- ❖ Celebrations



## The Local Settlement Network (LSN)

- The Local Settlement Network is a network of settlement service providers, migrant and refugee community groups, local and central government, non – government organisations and private institutions that support migrant and refugee settlement in Manukau City.
- It is a high level engagement system that meets two or three times per year and provides a system for continuous engagement of all settlement stakeholders at the local level.
- It provides information about local services that support settlement outcomes and ensures that services already offered are not duplicated in Manukau.

According to the 2006 census data, Manukau City receives approximately 7000 newcomers in a year. It is imperative that services in Manukau are responsive to the needs of the newcomers so that they settle well and contribute to the socio/economic development of the city.

If you would like to be a member of the Manukau City Local Settlement Network please contact the Settlement Support Coordinator on:-

Email: - [ssnzmanukau@arms-mrc.org.nz](mailto:ssnzmanukau@arms-mrc.org.nz) or

Tel: - 09 263 5490

## Settlement Network Support Group (SNSG)

It is the SNSG that provides support and guidance to the Lead agency for the Settlement Support Initiative through collaborative participation of local representatives from central and local government agencies, NGOs and settlement service providers, and migrant and refugee communities.

- The SNSG provides a steering group function for the local initiative
- It strengthens the link between the Lead Agency and the local stakeholder
- Offers support, advice and guidance to the lead agency and works collaboratively with lead agency, settlement support coordinator and wider local settlement network.
- The SNSG offers resources and information from the wider networks to support the initiative.
- Provides a monitoring function to the initiative and meets bi – monthly.

## The Lead Agency- (Auckland Regional Migrant Services- (ARMS)

The lead agency for the Settlement Support New Zealand Initiative for Manukau City is Auckland Regional Migrant Services (ARMS). It is the responsibility of ARMS to support the development of the initiative and provide administrative and day to day management of the work programme

## What's On

- **ESOL Advisory Service 2009**  
The FREE ESOL Advisory Service will be available from 6<sup>th</sup> January onwards at ARMS Manukau Resource Centre Tuesdays, Wednesdays and Thursdays. To make an appointment call Heidi Birgel on: **09 – 262 5982.**
- **SNSG meeting – Thursday 15 January – 3pm**  
This meeting is for SNSG members only. Venue is ARMS Manukau Resource Centre. 6 Osterley Way, Manukau.
- **Job Search workshop – Wednesday 21 January – 9:30am**  
For those newcomers who are looking for a job. Venue is the ARMS Manukau Resource Centre, 6 Osterley Way, Manukau



## Orientation workshops/activities for newcomers

Settling in a new area is not always easy. There can be a lot to learn about the way things work in New Zealand and in any local area depending on where you settle.

In Manukau City, the Settlement Support Coordinator organises orientation workshops or activities to meet the needs of newcomers who settle in this city. The following workshops have been run in the past-:

- GST returns – business tax in NZ
- Legal system of NZ
- Buying your first home
- What about running your own business?
- IRD workshop

If you have any thoughts about what orientation Workshops would be helpful for newcomers to Manukau please let the Coordinator know.



Orientation to Manukau City Leisure and recreational facilities was one of the activities organised for newcomers in Manukau.

## End of year client get together

The celebration kicked off with a warm welcome from the Settlement Support Coordinator. This was followed by a speed networking event facilitated by the ESOL Advisor, Heidi. The lucky winner of the day went home with a special bowl full of goodies. The Executive Director of ARMS, Mary Dawson, talked about the services available for newcomers. The Department of Labour Senior Analyst, Jason Tsui, acknowledged the role of the LSN, the SNSG and ARMS as lead agency for the settlement support initiative and the coordinator for ensuring that the initiative is well established in Manukau City. The day was capped with sharing of settlement stories and food.



Speed networking was one of the fun activities organised at the end of year client get together



## Community Celebrations



Pakuranga Chinese Association - Christmas celebration.

The Christmas celebration organized by the Pakuranga Chinese Association was attended by many other cultural groups from Manukau and was graced by members of Parliament and senior officials of government and NGOs. The SSN Coordinator for Manukau was one of the invited guests and joined in the singing of the National Anthem at the end of the event. The group comprised one representative from each nationality present on the day.

## Christmas Shut Down

The Manukau Migrant Resource Centre will be closed for Christmas from the 24<sup>th</sup> of December at 1pm to the 4<sup>th</sup> of January 2009. The centre will be re-opening for business on the 5<sup>th</sup> of January 2009.

For any newcomers out there requiring urgent settlement information, please contact the

Settlement Support Coordinator for Manukau City on: **021 260 9459**



Oromo Community - Coffee making ceremony

## Contributions to the SSNS Manukau City newsletter ☺

If you have an article or a planned activity that would benefit newcomer, please forward the details to the Settlement Support Coordinator for inclusion in the next issue.

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For settlement information, visit: [www.immigration.govt.nz/settlement](http://www.immigration.govt.nz/settlement)